3G Water Supply Corporation Balance Sheet

As of June 30, 2022

	Jun 30, 22
ASSETS	
Current Assets	
Checking/Savings	
Checking, Prosperity Bank	113,398.88
Money Market, Prosperity	310,935.80
Total Checking/Savings	424,334.68
Accounts Receivable	
Accounts Receivable	-19,570.23
Total Accounts Receivable	-19,570.23
Total Current Assets	404,764.45
Fixed Assets	
Land	40,000.00
Property & Equipment	
Accumulated Depreciation	-309,037.00
Electrical Upgrade Project	40,548.00
System Improvements	128,974.48
Property & Equipment - Other	260,228.05
Total Property & Equipment	120,713.53
Total Fixed Assets	160,713.53
TOTAL ASSETS	565,477.98
LIABILITIES & EQUITY Liabilities Current Liabilities	
Other Current Liabilities	04 000 00
Membership Fee Deposits	91,920.00
Renter's Deposits	1,250.60
Total Other Current Liabilities	93,170.60

10:25 AM 07/07/22 Cash Basis

3G Water Supply Corporation Balance Sheet

As of June 30, 2022

	Jun 30, 22
Total Current Liabilities	93,170.60
Total Liabilities	93,170.60
Equity Retained Earnings Net Income	445,881.12 26,426.26
Total Equity	472,307.38
TOTAL LIABILITIES & EQUITY	565,477.98

3G Water Supply Corporation Income and Expense June 2022

	Jun 22	Feb - Jun 22
Income 5% Late Charge Careflight Interest Income Membership Fees Miscellaneous NSF Fee Reimbursements Water Sales Water Taps	174.60 200.00 57.92 350.00 0.00 0.00 0.00 18,228.46 0.00	880.16 1,061.00 183.95 3,750.00 50.00 100.00 7,744.00 92,372.93 6,800.00
Total Income	19,010.98	112,942.04
Gross Profit	19,010.98	112,942.04
Expense Administrative Expenses Answering Service Bank Fees Billing & Office Supplies Careflight Customers Internet Membership Dues Membership Refunds Office Administration Postage Reconciliation Discrepancies Reimbursed Expenses telephone services	27.40 133.06 165.88 235.00 42.48 550.00 16.50 1,901.24 184.21 0.00 0.00	164.40 657.26 896.11 1,421.00 74.96 550.00 16.50 8,696.20 965.28 -162.09 120.16 1,033.13
Total Administrative Expenses	3,410.10	14,432.91
Bad Debts Insurance Expenses Insurance	5,254.00	5,254.00
Total Insurance Expenses	5,254.00	5,254.00
Payroll Expenses Federal Unemployment Tax	0.00	84.00
Total Payroll Expenses	0.00	84.00
Professional Fees Annual Report Engineering Project fees	187.18 0.00	187.18 14,407.80

3G Water Supply Corporation Income and Expense June 2022

	Jun 22	Feb - Jun 22
Total Professional Fees	187.18	14,594.98
System Expenses		
Chemicals	0.00	485.29
Communications	0.00	94.96
Electricity	423.74	2,233.92
Equipment	0.00	2,799.46
Grounds Maintenance	0.00	250.00
Laboratory	1,124.00	2,618.85
Maintenance, Yearly	0.00	1,123.42
Parts & Supplies	3,162.25	4,169.77
Replacement & Repair	1,251.18	11,928.66
Routine Operations	5,247.69	26,238.45
Waste Services	0.00	16.11
Well Monitoring	21.00	125.00
Total System Expenses	11,229.86	52,083.89
Total Expense	20,081.14	86,515.78
Net Income	-1,070.16	26,426.26

	A		C		D				ч		9		I		-	_
2	1 Meeting 07-11-2022															
. 3	Vendor	Ja	Jan. 2022	H	Feb. 2022	S	Mar. 2022	A	Apr. 2022		May-22		Jun-22		Jul-22	Notes
1	Ace Hardware	φ.	1	÷	ı	45	205.90					\$	233.20			
1	AIA Insurance											43-	5,254.00			
10 10	Aqua Tech	s	20.00	45	21.00	÷	42.00	43-	1	÷	21.00	45	21.00	45	21.00	
	Brenntag SW	\$	281.11											÷	323.86	
~	Bullock, Bennett, & Assoc	↔	1	↔	1	ş	14,407.80									engineering
	Central Texas Electric	ş	318.74	45	539.23	\$	561.68	₹\$-	561.68	\$	390.53	₹\$	423.74	45	535.79	EFT
	Chem Equip Services															
18	Careflight	÷	242.00					-ζ-	234.00	s	234.00	s	235.00			
	Core & Main					ş	447.57									
-	Customer Deposit Refunds											÷	566.50	\$	350.00	
	DHSH Central Lab	s	1	Ś	1	\$	ŧ	⟨\$	1	↔	55.36	\$	1,048.12			
	Enhanced Analysis	s	133.36	s	133.12	\$	122.50	₹S	135.61	ş	131.97					EFT
	Ferguson WW											s	1,754.03	\$	1,088.53	
	Fleet Maintenance	Ş	1	ş	ī	\$	•	÷	2,799.46							
1	Ford & Crew															
1	Frontier	43-	221.51	43-	218.95	s	218.95	45	218.95	ş	221.95	s	154.33			EFT
1	Hach			÷	230.93					٠Ş	239.40					
11	IRS	ş	84.00													
1	PGMS	₹.	11,062.66	s	13,056.10	4	10,068.55	٠Ş.	9,283.30	÷	9,169.54	\$	10,215.68	\$	8,943.15	
	Tim's Landscaping									÷	250.00			5	575.00	
1 3	TRWA															
	Texas Workforce Comm.	ş	3.98													EFT
	Waste Management							❖	16.11							
5 5	Zeecon Wireless	↔	94.96							\$	32.48	€9	42.48	€9-	42.48	EFT
	Totals	€	12,462.32	60	14,199.33	€9-	26,074.95	99	13,249.11	50	10,746.23	40	19,948.08	60	11,879.81	
*																

Professional General Management Services, Inc.

Water Utility Management, Project Management
Planning, Training, Consulting

26550 Ranch Road 12, Suite 1 * Dripping Springs, Texas 78620 * (512) 894-3322 * fax (512) 858-1414

Memorandum

To: Nancy Stanford, President

Governing Board of Directors 3G Water Supply Corporation

From: Patric C. King, General Management

Subj: System Operations and Management Report

Date: July 11, 2022

Dear President Stanford, et al;

Professional General Management Services, Inc. (PGMS, Inc.) is pleased to provide the following information relating to water system management for the periods ending <u>June 2022</u>.

I. Water Operations Report:

A. Water Accountability/Pumping Report.

Period Ending	Gallons Pumped (+)	Gallons Sold (-)	Gallons Flushed/Leaks (-)	Gallons Accounted For	Net Water Loss
Jan. 2022	928,700	620,590	51,300	671,890	256,810 (27.65%)
Feb. 2022	1,109,200	709,960	380,400	1,090,360	18,840 (1.7%)
Mar. 2022	1,111,900	707,840	280,200	988,040	123,860 (11.14%)
April 2022	1.397,000	962,510	118,474	1,080,984	316,016 (22.62%)
May 2022	1,381,000	914,790	51,160	965,950	415,160 (30.06%)
June 2022	1,738,300	1,298,660	77,140	1,375,800	362,500 (20.85%)
July 2022					
Aug. 2022					
Sept. 2021	1,314,900	1,128,720	28,021	1,156,741	158,159 (12.03%)
Oct. 2021	810,400	661,300	32,200	693,500	116,900 (14.43%)
Nov. 2021	877,700	696,290	32,000	728,290	149,410 (17.02%)
Dec. 2021	718,600	574,080	9,200	583,280	135,320 (18.83%)

(Gallons Pumped) - (Gallons sold) - (Estimated Gallons flushed)

= (Net Water Loss) / Gallons pumped = Percentage water loss

B. Water Leak & Repair Report.

Location	Date Repaired	Est. Gallons lost	Comments
1) Geola	5/27/2022		
2) Skylark & Blue			
Skyway	06/11/2022	19,200	
3) Process water	Continuous	25,000	
4.) Routine flushing	various	32,940	

Meters read

An itemized listing of water loss from leaks and flushing is attached to this report. Total estimated gallons lost (leaks / flushing) but accounted for this period 77,140 Gallons.

(For frame of reference, a 5-gallon per minute leak over a 24-hour period totals 7,200 gallons/day, or 216,000/month.)

C. System Report:

1. Monthly Bacteriological Testing.

The routine monthly bacteriological sample (1 ea.) was submitted for testing this period resulting in <u>no coliform organisms found</u>.

II. Systems Accounts. Water Customer Account Summary. Below recaps dollars (\$\$) billed.

		Current Period (June 2022)	# Of Accts.	Previous Period (May 2022)	# Of Accts.
1.	Active Connections				
2.	Water Billed (\$)	\$ 23,319.97	264	\$ 20,137.20	265
3.	Renters Deposit				
4.	CSI Fee				
5.	Late fees assessed	\$ 243.21	41	\$ 143.89	23
6.	Connect/Reconnect fees				
7.	Adjustments (See adjustments report)	-\$ 354.82	3	-\$ 473.79	6
8.	Tap fees paid				
9.	Equity Buy-In fees				
10.	Regulatory assessments	Not being Billed!		Not being Billed!	
11.	Total Membership fees				
12.	Transfer Fee				
13.	Care Flight	\$ 235.00	235	\$ 235.00	235
14.	Total current charges	\$ 23,541.87	265	\$ 20,042.30	265

(See Systems Totals & Adjustments Reports attached)

III. Significant Events:

A. Line Replacement Project.

Management spoke with Dan Bullock, P.E. on July 8, 21022, to obtain an update on cost estimates for the line replacement project in the lakebed. This continues to be a work in process and as conditions with lake levels continue to change.

- 1. If the lake levels continue to drop, we presume there will be a significant cost savings with construction of the new pipeline while the lakebed is dry.
- 2. Cost evaluations will include an option if the WSC does not take advantage of the TCEQ exception letter and the need to comply with the conditions cited in the approval letter. If we do not take the exception, there will be a need to encase the six-inch water line for the distance that is inundated. However, there may another type of material available that may be less costly. Mr. Bullock is researching to see what alternative materials may work to address this encasement requirement. We should know more in the next week or ten days.

B. Generator Installation.

As reported last period, the generator has been reinstalled, serviced and repaired by Fleet Maintenance. 5-S Services now has electrical parts in hand to install that will ensure the load is properly balanced during start up. This work is scheduled to take place the week of July 11, 2022.

C. Credit Card Payment Application.

There has been a steady increase in the members using the credit card payment system; February -13, March -16, April -17, and May -37, and in June we had $\underline{42}$ using credit $\underline{\text{cards}}$ to pay their water bill.

D. Change signatories to the WSC's depository accounts.

As previously reported, that are significant costs savings and interest earnings by moving the WSC's funds to TexSTAR for its investment fund. The Prosperity Money Market Account is yielding and annualized rate of <u>0.23%</u> interest, whereas TexSTAR is now earning a current rate of <u>1.21%</u>. TexSTAR is an investment pool created by local governments for local governments. All money placed into a TexSTAR account is completely liquid and may be accessed within one day's notice.

Also, by moving the General Operating Fund to Lone Star Capital Bank, there is no monthly fee for providing credit card scanner for payment of water bills, whereas the monthly fee by Prosperity is about \$133.06. The Draft Resolution necessary to make these changes is attached herein. (See attached)

E. Request for relief of Water Bill

Account No. 121 has requested relief of the water bill of 11,480 gallons of use. They indicate the outside water was accidently left on full bast on a flower bed overnight. A review of the Leak Forgiveness Policy does not address these situations since this is not usage is not due to a leak.

However, if the Policy is applied, water usage of over 4,000 gallons will be charged at \$0.0065 per gallons. This will result in 7,480 gallons billed at \$0.0065 = \$48.62, plus the minimum bill of \$65.00. Total water bill comes to \$107.62, a reduction to the current bill of \$147.52 - \$107.62 = \$39.90

Management's question is whether to apply this policy under these circumstances.

F. Road Repairs.

Based on approval from last meeting, we have contacted Mr. James Milam to schedule road repairs to the following locations. (Not updated from last month) James Milam, with 4M Unlimited (512) 755-3411.

(1) 235 N. Summit Trail (long tap)

- (2) Lot 28, South Summit Trail (long tap)
- (3) 200 block, Summit Trail (short tap)
- (4) Lakeview @ Ridgeway (leak repair)
- (5) 512 Elm Circle (leak repair)
- (6) 114 Skylark (leak repair) Temporary Patch
- (7) Cedar @ Greenwood Acres Temporary Patch
- (8) 209 Lake Loop (leak repair)

Enclosures/

Resolution authorizing signatories to the WSC's depository accounts

Systems Totals Report for June 2022 (three routes)

Adjustments Report for June 2022

Leak & Flushing Report, June 2022

Email from Acct. No. 121, dated July 7, 2022. Requesting relief from bill

Credit Card Usage Report, June, 2022

RESOLUTION AMENDING AUTHORIZED SIGNATORY REPRESENTATIVES AND ADMINISTRATIVE OFFICE ADDRESS

WHEREAS, 3G Water Supply Corporation (the "WSC") is a non-profit water supply corporation located in Llano County, Texas and operating under Chapter 65, Texas Water Code, and acting under the direction of its duly elected governing Board of Directors;

WHEREAS, the WSC is empowered to designate one or more depositories for its public funds and to name the signatories having authority to execute checks, drafts, orders, transfers, or other instruments for disbursements from its accounts;

WHEREAS, the WSC is empowered to designate the location of its administrative office for the transaction of all authorized business affairs;

NOW THEREFORE, be it Resolved as follows:

That the Authorized Business and Administrative Office shall be designated as;

3G Water Supply Corporation c/o Professional General Management Services, Inc. 26550 Ranch Road 12, Suite 1 Dripping Springs, Texas 78620

That the following financial and/or banking institutions are authorized to act as Depository for the WSC's public funds for each of the accounts that may now exist or those as may be established from time to time.

1. Prosperity Bank

2. TexSTAR

3. Lone Star Capital Bank

That such checks, drafts, orders, transfers, or other instruments of the WSC shall be deemed authorized when signed by any authorized signatory whose names appear below in this Resolution;

- 1. Nancy Stanford, President
- 4. Patrick C. King, General Manager
- 2. Cody Jansa, Vice President
- 5. Timothy O. Young, General Manager

3. Collins King, Treasurer

That this Resolution and its authorization shall continue in full force and effect until amended or revoked. This Resolution is hereby introduced and adopted by the WSC's governing Board of Directors at its regular meeting held on July 11, 2022.

Nancy Stanford, President / Board of Directors 3G Water Supply Corporation

Annette Chamberlain, Secretary / Board of Directors 3G Water Supply Corporation

4:02:57PM

Reprinted for: 6/30/2022

Directors Report

Water Pumped This Month	2	1,738,300	Gallons
Water Sold This Month		1,298,660	Gallons
Water Used for Fire and Flushing Line		77,140	Gallons
Water Loss		362,500	Gallons
Water Loss (%)		20.85	%
	Amount (\$)	# Of Acc	counts

	Amount (\$)	# Of Accounts
Total Water	23,319.97	264
Total Late Charge	243.21	41
Total Adjustments	-354.82	3
Total CareFlite	235.00	235
Total Payment Plan	98.28	1
Total Current Charges	23,541.64	264
Amount Past Due 1-30 Days	2,663.82	30
Amount Past Due 31-60 Days	389.39	5
Amount Past Due Over 60 Days	360.95	5
Amount Of Overpayments/Prepayments	-4,981.93	62
Total Receivables	21,973.87	263
Total Receipts On Account	18,603.06	219
Net Change in Memberships	350.00	1
Amount of All Memberships	94,370.00	270
Amount of All Deposit 2	1,450.60	11
Turned Off Accounts (Amount Owed)	131.26	14
Collection Accounts (Amount Owed) Number Of Unread (Turned On) Meters	49.50	6
Average Usage For Active Meters	4,557	285
Average Water Charge For Active Meters	88.33	264

Usage Groups Gallon	# Of Accounts	Usage Gallons	% Of Usage	% Of Sales
Over 50,000	0	0	0.00	0.00
40,001-50,000	0	0	0.00	0.00
30,001-40,000	2	72,350	5.57	3.98
20,001-30,000	7	165,390	12.74	8.45
10,001-20,000	26	361,220	27.81	18.38
8,001-10,000	7	60,990	4.70	3.32
6,001-8,000	26	179,270	13.80	10.19
4,001-6,000	42	210,290	16.19	13.06
2,001-4,000	66	187,250	14.42	18.40
1-2,000	71	61,900	4.77	19.08
Zero Usage	38	0	0.00	5.15
Total Meters	285	1,298,660	100.00	100.00

4:02:57PM

Reprinted for:

6/30/2022

Directors Report

3G WATER SUPPLY CORP.

Monthly Reconciliation

Ending Receivables (Last Month)		17,035.29
Sales this Month	+	23,896.46
Adjustments this Month		-354.82
Less Payments this Month	-	18,603.06
	=	21,973.87
Total Receivables		21,973.87
Ending Memberships (Last Month)		95,470.60
Changes this Month		350.00
	=	95,820.60
Total Memberships		95,820.60

4:02:10PM

Reprinted for:

6/30/2022

Route 1 Totals Report

Water Pumped This Month	1,738,300	Gallons
Water Sold This Month	595,550	Gallons
Water Used for Fire and Flushing Line	925,990	Gallons
Water Loss	216,760	Gallons
Water Loss (%)	12.47	%

	Amount (\$)	# Of Accounts
Total Water	10,788.66	124
Total Late Charge	101.75	19
Total Adjustments	-294.82	1
Total CareFlite	110.00	110
Total Payment Plan	98.28	1
Total Current Charges	10,803.87	124
Amount Past Due 1-30 Days	1,094.66	11
Amount Past Due 31-60 Days	0.00	
Amount Past Due Over 60 Days	137.00	1
Amount Of Overpayments/Prepayments	-3,040.96	32
Total Receivables	8,994.57	125
Total Receipts On Account	9,795.98	108
Net Change in Memberships	0.00	0
Amount of All Memberships Amount of All Deposit 2	45,150.00 400.00	129 3
Turned Off Accounts (Amount Owed)	107.00	6
Collection Accounts (Amount Owed) Number Of Unread (Turned On) Meters	-16.50	3
Average Usage For Active Meters	4,347	137
Average Water Charge For Active Meters	87.01	124

Usage Groups Gallons	# Of Accounts	Usage Gallons	% Of Usage	% Of Sales
Over 50,000	0	0	0.00	0.00
40,001-50,000	0	0	0.00	0.00
30,001-40,000	1	39,270	6.59	4.71
20,001-30,000	3	73,190	12.29	8.14
10,001-20,000	11	151,500	25.44	16.68
8,001-10,000	3	26,120	4.39	3.07
6,001-8,000	9	62,260	10.45	7.64
4,001-6,000	22	107,330	18.02	14.56
2,001-4,000	38	107,890	18.12	22.89
1-2,000	33	27,990	4.70	18.68
Zero Usage	17	0	0.00	3.62
Total Meters	137	595,550	100.00	100.00

4:01:28PM

Reprinted for:

6/30/2022

Route 2 Totals Report

Water Pumped This Month	710,000	Gallons
Water Sold This Month	585,830	Gallons
Water Used for Fire and Flushing Line	22,350	Gallons
Water Loss	101,820	Gallons
Water Loss (%)	14.34	%

An included reductor of the control		
	Amount (\$)	# Of Accounts
Total Water	10,011.97	106
Total Late Charge	110.94	17
Total Adjustments	-30.00	1
Total CareFlite	97.00	97
Total Current Charges	10,189.91	106
Amount Past Due 1-30 Days	1,350.22	15
Amount Past Due 31-60 Days	315.27	4
Amount Past Due Over 60 Days	90.26	2
Amount Of Overpayments/Prepayments	-1,724.97	25
Total Receivables	10,220.69	104
Total Receipts On Account	6,625.48	84
Net Change in Memberships	350.00	1
Amount of All Memberships	37,695.00	108
Amount of All Deposit 2	550.60	4
Turned Off Accounts (Amount Owed)	24.26	7
Collection Accounts (Amount Owed) Number Of Unread (Turned On) Meters	0.00	2
Average Usage For Active Meters	5,184	113
Average Water Charge For Active Meters	94.45	106

Usage Groups Gallons	# Of Accounts	Usage Gallons	% Of Usage	% Of Sales
Over 50,000	0	0	0.00	0.00
40,001-50,000	0	0	0.00	0.00
30,001-40,000	1	33,080	5.65	4.18
20,001-30,000	4	92,200	15.74	10.92
10,001-20,000	14	194,190	33.15	23.02
8,001-10,000	3	26,760	4.57	3.38
6,001-8,000	11	75,890	12.95	10.05
4,001-6,000	15	78,240	13.36	11.15
2,001-4,000	22	62,500	10.67	14.28
1-2,000	29	22,970	3.92	18.48
Zero Usage	14	0	0.00	4.54
Total Meters	113	585,830	100.00	100.00

4:00:14PM

Reprinted for: 6/30/2022

Route 3 Totals Report

Water Pumped This Month	162,800	Gallons
Water Sold This Month	117,280	Gallons
Water Used for Fire and Flushing Line	1,600	Gallons
Water Loss	43,920	Gallons
Water Loss (%)	26.98	%

	Amount (\$)	# Of Accounts
Total Water	2,519.34	34
Total Late Charge	30.52	5
Total Adjustments	-30.00	1
Total CareFlite	28.00	28
Total Current Charges	2,547.86	34
Amount Past Due 1-30 Days	218.94	4
Amount Past Due 31-60 Days	74.12	1
Amount Past Due Over 60 Days	133.69	2
Amount Of Overpayments/Prepayments	-216.00	5
Total Receivables	2,758.61	34
Total Receipts On Account	2,181.60	27
Net Change in Memberships	0.00	0
Amount of All Memberships	11,525.00	33
Amount of All Deposit 2	500.00	4
Turned Off Accounts (Amount Owed)	0.00	1
Collection Accounts (Amount Owed) Number Of Unread (Turned On) Meters	66.00	1
Average Usage For Active Meters	3,351	35
Average Water Charge For Active Meters	74.10	34

Usage Groups Gallons	# Of Accounts	Usage Gallons	% Of Usage	% Of Sales
Over 50,000	0	0	0.00	0.00
40,001-50,000	0	0	0.00	0.00
30,001-40,000	0	0	0.00	0.00
20,001-30,000	0	0	0.00	0.00
10,001-20,000	1	15,530	13.24	7.23
8,001-10,000	1	8,110	6.92	4.13
6,001-8,000	6	41,120	35.06	21.66
4,001-6,000	5	24,720	21.08	14.18
2,001-4,000	6	16,860	14.38	15.48
1-2,000	9	10,940	9.33	23.22
Zero Usage	7	0	0.00	14.09
Total Meters	35	117,280	100.00	100.00

ADJUSTMENTS

Wednesday, July 6, 2022 10:51:12AM Reprinted For: 6/30/22 Reprinted for: 6/30/2022 Page 1 of 1 3G WATER SUPPLY CORP. CODE ACCT.# **NAME AMOUNT APPROVAL** DATE 48 Lucia, Karan 1 \$0.00 6/30/22 59 Spadaccini, Michael 1 \$0.00 6/30/22 71 Rodriguez, Rebecca \$0.00 1 6/30/22 99 Langley, Estate of Sue \$0.00 1 6/30/22 4 Total Adjustments \$0.00 For Adjustment 1 142 Mimms, Jennifer 10 (\$294.82)LN 6/14/22 moved to a payment plan for 4 months-LN 1 Total Adjustments (\$294.82) For Adjustment 10 240 Golden Beach POA Park 28 (\$30.00)6/30/22 LN Credit for POA Park-LN 241 Geola POA Park 28 (\$30.00)LN 6/30/22 Credit for POA Park-LN 2 Total Adjustments (\$60.00) For Adjustment 28

10. (294.82) Other adjustment

28. (60.00) Adjustment for poa park

7 Accounts

7Total Adjustments

(\$354.82)

All Customers

***** Professional General Management

3G Water

Site 1							JUNF 22	2
Site 1								
1 1		Flush	Outlet	Average	Water	Cl2		
1	Address	(Minutes)	Size (Inches)	Flow (GPM)	Flushed (Gallons)	Residual (mg/L)	Date	Operator
	505 Willow	18.0	2.0	80	1,440	0.99	6/14/2022	lsm
2	202 Willow	15.0	2.0	80	1,200	1.20	6/14/2022	lsm
က	114 N. Greenwood	10.0	2.0	80	800	1.10	6/14/2022	lsm
4	221 Lake Loop	10.0	2.0	80	800	1.20	6/14/2022	lsm
2	230 Panorama	15.0	2.0	80	1,200	1.02	6/14/2022	lsm
9	Baja Pass	5.0	2.0	80	400	1.30	6/14/2022	lsm
7	IOO Blue Sky Way	30.0	2.0	70	2,100	66.0	6/14/2022	lsm
∞	South Summit tr	15.0	2.0	70	1,050	1.33	6/14/2022	lsm
6					0			
10					0			
11	Plant Processing water				25,000		6/14/2022	msl
12					0			
					P.			
14					0			
15					0			
16					0			
17					0			
18					0			
19					0			
20					0			
	Totals	118.0			33,990			
	Averages	14.8	2.0	78	1,789	1.14		(
	Maximums	30.0	2.0	80	25,000	1.33	Sires	×
	Minimums	5.0	2.0	70	0	0.99		

		Operator	msl																					7	-	
ter	JUNE 22	Date	fixed 06/28/22	ž.															1. *					4	Silles	
3G Water		Water Lost	19,200																				19,200	19,200	19,200	19,200
		Leak Size (Inches)	0.3																							
	Leak Log	Leak Duration (Days/Hours)	15/360																							
	Leak	Location	210 Blue Sky Way (GB)																				Totals	Averages	Maximums	Minimums
		Site	1	2	e	4	2	9	7	8	6	10	11	12	13	14	15	16	17	18	19	20				

liza@pgms.net

From:

Sent:

Subject: <u>ا</u>

Attachments:

3gwatersupply@gmail.com

Karen Stewart <kls572000@yahoo.com>

Thursday, July 7, 2022 8:22 AM

Water credit

Billing Statement.pdf; Untitled attachment 00009.txt

Good morning. I accidentally left the water on full blast on a flower bed over night. I am requesting a bill credit. I have attached a copy of my bill.

Sincerely

Karen Stewart

Golden beach.

	CN D	FEEF
\$	140.54	
LATE	FEE	\$6.98
	V 2	YEG
5	147.52	

Billing Statement

3G WATER SUPPLY CORP. 26550 RANCH ROAD 12, STE 1 DRIPPING SPRINGS, 1X 78620 (866) 643-3472

ACCOUNT NO

121

Katen I Stewart 110 Striper Haven Buchanan Dam TX 78609

OUR CATE

7/20/2022

Route #2 Rate Code #1	PLEASE RETURN TOP PORTION WITH THE PROPERTY SCINIC From 5/27/2022 14	1. Stewart			
Reading Date	Print Date: 6 30 2022				
6 27/2022	110 Striper Haven GB	Charges			
red St Nt or atom.		139,54			
656200	CareFlite			1.00	
PREVIOUS BEADING					
644720	J				
	Monthly Usage	26550 RANCI	SUPPLY CORP. H ROAD 12. STE 1 PRINGS, TX 78620 2		
11,480	Montaly Usage 4.260 3.172 Previous Average 1.790 Last Year	26550 RANCI DRIPPING SI	H ROAD 12, STE 1 PRINGS, TX 78620		
Ou can now pay your le ronline @ https://www.or questions.regarding	4.260 3.172 1.790 Previous Average 1.ast Year bill ove the phone @ 844-326-4263 v.iwebms.net/3gwater your bill please contact	26550 RANCI DRIPPING SI	H ROAD 12, STE 1 PRINGS, TX 78620	140.54	
Ou can now pay your lar online @ https://www	4.260 3.172 1.790 Previous Average 1.ast Year bill ove the phone @ 844-326-4263 v.iwebms.net/3gwater your bill please contact	26550 RANCI DRIPPING SI	H ROAD 12, STE 1 PRINGS, TX 78620 2	140.54 PAY THIS AMOUNT AFTER 7/20/2022	

7/7/2022 11:49:23AM

AUDIT HISTORY

Page 2 of 2

3G WATER SUPPLY CORP.

Program Version 22.4.100

Account:

121

Stewart, Karen L

Date	Amount	Description	Balance		
6/20/2022	(\$60.22)	Payment Credit Card	\$0.00		
6/30/2022	\$139.54	Usage of 11480 Water	\$139.54		
6/30/2022	\$1.00	CareFlite	\$140.54		
		Beginning Month Balance	\$140.54		
Totals for Water		986.16			
Totals for CareFlite		9.00			
Payments Received		919.62			
Total Usage Amount		49,540			

Qualified By: Account # 121

Professional General Management

AUDIT HISTORY
Program Version 22.4.100 Page 1 of 2

3G WATER SUPPLY CORP.

Account:

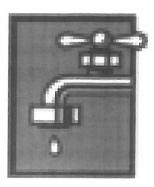
121

Stewart, Karen L 110 Striper Haven GB

Date	Amount	110 Striper Haven GB Description	Balance
	- 1980-1981 - 1980-1981 - 1980-1981 - 1980-1981 - 1980-1981 - 1980-1981 - 1980-1981 - 1980-1981 - 1980-1981 -	Beginning Month Balance	\$65.00
5/22/2021	(\$65.00)	Payment Check # 17183	\$0.00
5/29/2021	\$65.00	Usage of 1790 Water	\$65.00
		Beginning Month Balance	\$65.00
//26/2021	(\$65.00)	Payment Check # 28264	\$0.00
//29/2021	\$65.00	Usage of 3220 Water	\$65.00
		Beginning Month Balance	\$65.00
3/20/2021	(\$65.00)	Payment Check # 880886	\$0.00
/26/2021	\$66.50	Usage of 4230 Water	\$66.50
		Beginning Month Balance	\$66.50
/27/2021	(\$65.00)	Payment Check # 813594	\$1.50
/30/2021	\$68.90	Usage of 4600 Water	\$70.40
		Beginning Month Balance	\$70.40
0/7/2021	(\$5.40)	Payment Cash	\$65.00
0/25/2021	(\$65.00)	Payment Check # 686961	\$0.00
0/31/2021	\$65.00	Usage of 660 Water	\$65.00
0/31/2021	\$1.00	CareFlite	\$66.00
		Beginning Month Balance	\$66.00
1/18/2021	(\$66.00)	Payment Check # 188475038	\$0.00
1/18/2021	\$66.00	Reverse Payment Check # 188475038	\$66.00
1/18/2021	(\$132.00)	Payment Check # 188475038	(\$66.00)
1/30/2021	\$65.00	Usage of 1030 Water	(\$1.00)
1/30/2021	\$1.00	CareFlite	\$0.00
***		Beginning Month Balance	\$0.00
2/16/2021	(\$66.00)	Payment Check # 189364774	(\$66.00)
2/31/2021	\$65.00	Usage of 1540 Water	(\$1.00)
2/31/2021	\$1.00	CareFlite	\$0.00
		Beginning Month Balance	\$0.00
17/2022	(\$66.00)	Payment Check # 190267002	(\$66.00)
31/2022	\$65.00	Usage of 2700 Water	(\$1.00)
31/2022	\$1.00	CareFlite	\$0.00
		Beginning Month Balance	\$0.00
15/2022	(\$66.00)	Payment Check # 191159754	(\$66.00)
28/2022	\$65.00	Usage of 1270 Water	(\$1.00)
28/2022	\$1.00	CareFlite	\$0.00
		Beginning Month Balance	\$0.00
16/2022	(\$66.00)	Payment Check # 192032626	(\$66.00)
31/2022	\$65.00	Usage of 2710 Water	(\$1.00)
31/2022	\$1.00	CareFlite	\$0.00
		Beginning Month Balance	\$0.00
20/2022	(\$66.00)	Payment Check # 192904730	(\$66.00)
28/2022	\$124.53	Usage of 10050 Water	\$58.53
28/2022	\$1.00	CareFlite	\$59.53
-		Beginning Month Balance	\$59.53
17/2022	(\$66.00)	Payment Check # 193852177	(\$6.47)
24/2022	(\$1.00)	Payment Credit Card	(\$7.47)
31/2022	\$66.69	Usage of 4260 Water	\$59.22
31/2022	\$1.00	CareFlite	\$60.22
A STATE OF THE STA		Beginning Month Balance	\$60.22

- incident that impacts the property of members or interrupts the management and operation of the system.
- c. Upon written request, any residential customer 60 years of age or older who occupies the entire premises of a dwelling receiving water utility service from the Corporation shall receive extension of the past due date, without penalty. The extension shall not exceed 10 days beyond the usual 15-day payment period for a total of no more than 25 days from the date the bill is issued. The request may specify extension of the late payment periods for current and subsequent billings. (Texas Utilities Code Sections 182.001 182.005) If this request originates from a tenant at a rental property the owner / member will be notified in writing of any extension request.
- d. All insufficient fund checks, accounts closed or money orders that have had a "stop payment order" issued for payment of a water bill will be deemed delinquent as if no payment was received and the meter is subject to disconnection with notice on the regular disconnection day.
- 14. Inoperative Meters. Water meters found inoperative will be repaired or replaced within a reasonable time. If a meter is found not to register for any period, unless by-passed or tampered with, the Corporation shall make a charge for units used, but not metered, for a period not to exceed six (6) months, based on amounts used under similar conditions during the period preceding or subsequent thereto, or during corresponding periods in previous years.
- 15. Insufficient Grounds for Refusal of Service. The following shall not constitute sufficient cause for the refusal of service to an Applicant:
 - a. Delinquency in payment for service by a previous member or occupant of the premises to be served;
 - b. Failure to pay a bill to correct previous under billing due to misapplication of rates more than six (6) months prior to the date of application;
 - c. Violation of the Corporation's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interferes with the service of others, unless the customer has first been notified and been afforded reasonable opportunity to comply with said requirements;
 - d. Failure to pay a bill of another member or customer as guaranter thereof unless the guarantee was made in writing to the Corporation as a condition precedent to service; and
 - e. Failure to pay the bill of another member or customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill.
- 16. Leak Forgiveness. When a customer reports they had high water usage due to a leak, they may request a bill adjustment. They must request the adjustment in writing and provide proof that the leak has been repaired. Water usage over 4,000 gallons will be billed at \$.0065 per gallon. This adjustment will only be approved once per year.

Reports (/3gwater/report) Administrators (/3gwater/administrator) Customers (/3gwater/customer)
Settings (/3gwater/application) Payments (/3gwater/report/transactionsummary)
Log Off 3gwateradmin (/3gwater/account/logoff)



Transaction Summary

-									
	Δ	c	•	ri	n	11	0	n	
_	C	0	•		\mathbf{r}	LI	v		

This report gives you an overview of customer payment activity during the specified date range. The results are broken down by how the transactions were conducted - Online Profiles (your customer logged in to make a payment), Automatic payments, QuickPay payments, Phone payments, and SMS payments - with the far right column showing totals across all payment types.

Date Range:	06/01/2022	to 06/30/2	022		Load Report			
	Profile	QuickPay	Automatic	Phone	SMS	POS	Total	
Transaction Count	18	6	7	11	0	0	42	
Amount Totals	\$1,261.55	\$537.49	\$484.45	\$1,002.89	\$0.00	\$0.00	\$3,286.38	
Fee Totals	\$68.47	\$27.50	\$26.38	\$51.12	\$0.00	\$0.00	\$173.47	
Donation Totals	\$0.00						\$0.00	

Privacy Policy | Terms of Service | Log Off (/3gwater/account/logoff)