3G WSC

26550 Ranch Road 12, Suite 1 * Dripping Springs, Texas 78620 Office (866) 643-3472 * Fax (512) 858-1414 * Email <u>customerservice@pgms.net</u>

3G WSC Wants Our Customers to Be Informed

Here's what you should know about lead and drinking water.

Lead is not typically found in the streams, reservoirs or wells that serve as water supplies or in the main water lines that carry water from treatment plants to homes. Yet, the chemical properties of water can cause lead and other metals to leach into drinking water. The main source of lead in drinking water is from lead service lines (the pipes that deliver water from water mains in the street and into homes) and from typical household plumbing (lead solder and brass fixtures) that contains lead. Households that have, or suspect having, lead service lines or lead in their household plumbing are strongly encouraged to replace them. The use of lead in solder was prohibited after 1986, so buildings constructed after then should not have contained lead in the solder.

How 3G WSC protects its customers:

Water utilities, including 3G WSC, treat drinking water to reduce the chance for metals to leach into the water. 3G WSC conducts required testing for drinking water contaminants, including lead and copper, to ensure compliance with state and federal drinking water standards. 3G WSC tests the water at our treatment plants, and also schedules customer tap sampling and tests for lead in potential high-risk areas, to comply with the U.S. Environmental Protection Agency's (EPA) lead and copper rule.

You can always view your community's test results. They are summarized in our annual water quality reports, which are produced for every water system we own and operate.

Please Call us at 1-866-643-3472 for more information.

You can find more information by visiting www.pgms.net

Este reporte incluye informacion importante sobre el agua para tomar. Para asistencia en espanol, favor de llamar al telefono 1-866-643-3472

2023 Consumer Confidence Report for Public Water System 3G WSC

 This is your water quality report for January 1 to December 31, 2023
 For more information regarding this report contact:

 3G WSC provides ground water under the influence of surface water and ground water from Northern Portion of the Trinity Aquifer located in Llano County, Texas.
 Name Lindsey M. Allen

 Phone (866) 643-3472
 Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (866) 643-3472.

Definitions and Abbreviations:

Definitions and Abbreviations	The following tables contain scientific terms and measures, some of which may require explanation.
Action Level:	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Avg:	Regulatory compliance with some MCLs are based on running annual average of monthly samples.
Level 1 Assessment:	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment:	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL:	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG:	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level or MRDL:	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum residual disinfectant level goal or MRDLG:	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MFL:	million fibers per liter (a measure of asbestos)
mrem:	millirems per year (a measure of radiation absorbed by the body)
na:	not applicable.
NTU:	nephelometric turbidity units (a measure of turbidity)
pCi/L:	picocuries per liter (a measure of radioactivity)
ppb:	micrograms per liter or parts per billion
ppm:	milligrams per liter or parts per million
ppq	parts per quadrillion, or picograms per liter (pg/L)
Ppt:	parts per trillion, or nanograms per liter (ng/L)
Treatment Technique or TT:	A required process intended to reduce the level of a contaminant in drinking water.

Information about your Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

This is an alert about your drinking water and a cosmetic dental problem that might affect children under nine years of age. At low levels, fluoride can help prevent cavities, but children drinking water containing more than 2 milligrams per liter (mg/L) of fluoride may develop cosmetic discoloration of their permanent teeth (dental fluorosis). The drinking water provided by your community water system **3G WSC** has a fluoride concentration of **3.39 mg/L**.

Dental fluorosis, in its moderate or severe forms, may result in a brown staining and/or pitting of the permanent teeth. This problem occurs only in developing teeth, before they erupt from the gums. Children under nine should be provided with alternative sources of drinking water or water that has been treated to remove the fluoride to avoid the possibility of staining and pitting of their permanent teeth. You may also want to contact your dentist about proper use by young children of fluoride-containing products. Older children and adults may safely drink the water.

For more information, please call **Lindsey M. Allen** of **3G WSC** at **(866) 643-3472**. Some home water treatment units are also available to remove fluoride from drinking water. To learn more about available home water treatment units, you may call NSF International at 1-877-8-NSF-HELP.

Information about Source Water

TCEQ completed an assessment of your source water, and results indicate that some of our sources are susceptible to certain contaminants. The sampling requirements for your water system is based on this susceptibility and previous sample data. Any detections of these contaminants will be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system contact:

Lindsey M. Allen, (866) 643-3472.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	<u># Sites Over AL</u>	<u>Units</u>	Violation	Likely Source of Contamination
Copper	2023	1.3	1.3	0.342	0	ppm	Ν	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead	2023	0	15	4.63	1	ppb	Ν	Corrosion of household plumbing systems; Erosion of natural deposits.

3G WSC 2023 Water Quality Test Results

Disinfection By-Products	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	<u>Units</u>	<u>Violation</u>	Likely Source of Contamination
Haloacetic Acids (HAA5)	2023	6	3.3 - 6.2	No goal for the total	60	ppb	Ν	By-product of drinking water disinfection.
*The value in the Highest Level of	r Average Detected c	olumn is the highest a	verage of all HAA5 sam	ple results collecte	d at a location over	a year		
Total Trihalomethanes (TTHM)	2023	19	13.2 - 20.9	No goal for the total	80	ррb	Ν	By-product of drinking water disinfection.

*The value in the Highest Level or Average Detected column is the highest average of all TTHM sample results collected at a location over a year

Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Individual Samples	<u>MCLG</u>	<u>MCL</u>	<u>Units</u>	<u>Violation</u>	Likely Source of Contamination
<u>Barium</u>	2023	0.0286	0.0286 - 0.0286	2	2	ppm	Ν	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	2023	3.4	3.39 - 3.39	4	4.0	ppm	Ν	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2023	1	1.16 - 1.16	10	10	ppm	Ν	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
<u>Selenium</u>	2023	3.6	3.6 - 3.6	50	50	ppb	Ν	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.

Radioactive Contaminants	Collection Date	<u>Highest Level</u> <u>Detected</u>	Range of Individual Samples	<u>MCLG</u>	<u>MCL</u>	<u>Units</u>	<u>Violation</u>	Likely Source of Contamination
Beta/photon emitters	06/21/2018	6.8	6.8 - 6.8	0	50	pCi/L*	Ν	Decay of natural and man-made deposits.
*EPA considers 50 pCi/L to be the	level of concern for	beta particles.						
Gross alpha excluding radon and uranium	06/21/2018	3	3 - 3	0	15	pCi/L	Ν	Erosion of natural deposits.
<u>Uranium</u>	06/21/2018	5.4	5.4 - 5.4	0	30	ug/l	Ν	Erosion of natural deposits.

Disinfectant Residual

Disinfectant Residual	Year	Average Level	<u>Range of Levels</u> <u>Detected</u>	MRDL	MRDLG	Unit of Measure	Violation (Y/N)	Source in Drinking Water
Free Chlorine	2023	2.18	1.67 – 2.60	4	4	mg/L	Ν	Water additive used to control microbes.

<u>Turbidity</u>

	Level Detected	<u>Limit (Treatment</u> <u>Technique)</u>	<u>Violation</u>	Likely Source of Contamination
Highest single measurement	0.29 NTU	1 NTU	Ν	Soil runoff.
Lowest monthly % meeting limit	100%	0.3 NTU	Ν	Soil runoff.

Information Statement: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

Violations

Interim Enhanced SWTR			
The Interim Enhanced Surface Water Treatment R rule builds upon the treatment technique requirer	•		s, particularly Cryptosporidium, in systems using surface water, or ground water under the direct influence of surface water. The
Violation Type	Violation Begin	Violation End	Violation Explanation
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	01/01/2023	01/31/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	02/01/2023	02/28/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	03/01/2023	03/31/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	04/01/2023	04/30/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	06/01/2023	06/30/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	07/01/2023	07/31/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	08/01/2023	08/31/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	10/01/2023	10/31/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	11/01/2023	11/30/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MAJOR	12/01/2023	12/31/2023	We failed to test our drinking water for the contaminant and period indicated. Because of this failure, we cannot be sure of the quality of our drinking water during the period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MINOR	05/01/2023	05/31/2023	We failed to complete all the required tests of our drinking water for the contaminant and period indicated.
MONITORING, ROUTINE (IESWTR/LT1), MINOR	09/01/2023	09/30/2023	We failed to complete all the required tests of our drinking water for the contaminant and period indicated.